Test Bank for Fundamentals of Medical Practice Management 1st Wagner

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1. ch12-001
Which of the following would best describe the American healthcare system?

a. Fragmented
b. Expensive
c. High cost and low value in proportion to cost
d. One the best places in the world to receive specialty care
*e. All of the above

2. ch12-002
Which of the following is associated with the idea of the "first curve" in practice management?

a. Fee for service
b. IT investment is essential
c. Volume
d. Shared risk
e. All of the above
*f. Only A and C are correct

3. ch12-003
Distribution of medical services is rarely affected by geographic factors.

a. True
*b. False

4. ch12-004
Which of the following is true about geriatrics?

a. It is an oversupplied specialty.
b. It is high paying.
c. There are too many programs in geriatrics.
d. Many family medicine and internal medicine residents enter geriatrics.
*e. 25,000 additional geriatricians may be needed in the United States by 2025.
f. Geriatrics is not currently certified as a medical specialty.

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5. ch12-005
Which of the following is not true about global health threats?

a. There has been an increase in antibiotic resistance.
b. Travel contributes to the spread of infectious disease.
c. The state of the medical system in other countries contributes to global health issues.
d. Almost any corner of the world can be reached in 24 hours.
*e. The Transatlantic Task Force on Antimicrobial Resistance has jurisdiction over infectious disease policy in member countries.
f. The Transatlantic Task Force on Antimicrobial Resistance is focused on halting the spread of antibiotic resistant infections among other things.

6. ch12-006
What is a key objective of data analytics?

*a. To turn unstructured data into new knowledge applicable in the medical practice
b. To store large quantities of data in smaller servers
c. To reduce the need for human interaction
d. To reduce errors in calculations
e. To amass large amounts of data for future use
f. Today, the application of data analytics to the medical practice is unclear.

7. ch12-007
IBM's supercomputer Watson quickly iterates nuanced information provided by the user to mimic _____?

a. retro processing time
b. a physician
c. the human personality
d. human speech
e. human feelings
*f. human intelligence

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8. ch12-008
A person will visit a physician more than they will be admitted to the hospital. According to the text, what is the ratio of office visits to hospital admissions?

a. 17 to 1
*b. 26 to 1
c. 1 to 1
d. 11 to 1
e. 85 to 1
f. 35 to 1

9. ch12-009
Which of the following would be considered important public health achievements the twentieth century?

a. An increase in GDP
b. Vaccinations
c. Motor vehicle safety
d. Decline in deaths from coronary disease and stroke
e. All of the above
*f. All of the above except A

10. ch12-010
Which of the following is the public health concept of looking at the root causes of health problems and concerns and directing resources to address those causes.

a. Clustering
b. Data analytics
c. Public health evaluation
*d. Upstreaming
e. Reflective analysis
f. Affinity charting

11. ch12-011
Which of the following describes a medical practice that might receive federal and state funding to provide primary care in an underserved area because the economic base in the area cannot support it?

a. A multispecialty practice
b. A solo practice
*c. A community health center

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d. A PHO
e. An IPA
f. An urgent care center

12. ch12-012
Rhonda is a healthy person, 35 years old, who rarely requires healthcare. She has a business, earns a large income, and pays a significant amount of taxes each year. She has a health insurance policy from a private insurance carrier. As healthcare reform is being discussed, what might be her major concern?

a. Greater access to health care
*b. Cost containment
c. Developing new medical technologies
d. Physician salaries
e. The complexity of hospital organizational structures
f. High-deductible health plans

13. ch12-013
At one time, genomics was very promising for the future of healthcare. However, it has since been shown to have little value.

a. True
*b. False

14. ch12-014
The ability to provide more specific treatments to individual patients based on their genetic profile is an example of _____?

a. multivariant medical practice
b. profile medicine
*c. precision medicine
d. genomic healthcare
e. data-dependent healthcare
f. the initiative cohort program

15. ch12-015
What is meant by the “democratization of healthcare”?

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*a. The idea that medical information is now widely available to everyone who has access to the Internet
b. The ability to vote on our healthcare needs
c. Association with the ACA
d. A new practice protocol
e. A concept that is appealing but impractical
f. An approach with increased provider influence

16. ch12-016
A practice that charges a monthly or annual fee for a heightened level of service would best be described as which of the following?

a. Community health center
*b. Concierge practice
c. Urgent care clinic
d. A nontraditional healthcare provider
e. A free-standing solo practice
f. An integrative medical practice

17. ch12-017
Which of the following is a potential benefit of a telehealth program operated by a medical practice?

a. It provides healthcare access to people in remote areas.
b. It provides tools for managing chronic illnesses.
c. It may increase the number of patients who can be seen or treated in a given time.
d. It is in demand by patients.
e. A, B, and C
*f. All of the above

18. ch12-018
Many of the barriers to telemedicine and virtual care have been overcome, including payment issues and patient acceptance.

*a. True
b. False

19. ch12-019
Roger is a practice administrator who is considering the

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increased use of social media in the practice. However, he is concerned that the potential negatives will outweigh the benefits. Which of the following points would be appropriate and correct for you to make to Roger about social media?

a. I would tell Roger not to do it if he isn't comfortable, because social media will have little impact on medical practices in the future.
*b. I would tell Roger that social media can improve communication with the public, with colleagues, with employees, and with patients.
c. I would tell Roger that his concerns are justified; in fact, using social media in medical practice is illegal in most states.
d. I would tell Roger that few adults in the age group that visits his practice are currently using social media.
e. I would tell Roger that he must have a consultant to effectively implement social media in the practice.
f. I would tell Roger that I agree that the potential negatives outweigh the benefits.

20. ch12-020
All of the following are alternative or complementary medical therapies except for what?

a. Deep breathing
b. Yoga
c. Homeopathy
d. Progressive relaxation
*e. Cardiac ablation
f. Guided imagery

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1. ch02-001
A fundamental aspect of any organization, including a medical practice, is_____?

*a. its governance structure
b. its accounting system
c. its profit and loss statement
d. the employee handbook
e. the employee–manager ratio
f. the number of specialties

2. ch02-002
Which of the following is not typically included in a practice's governance structure?

a. The physicians
b. The board
c. Senior management
*d. Community members

3. ch02-003
The medical practice manager or administrator provides an essential link between which of the following? Please choose the best answer.

a. External stakeholders and physicians
b. The governing board and external stakeholders
*c. The organization's employees and the governing board
d. Payers and employees
e. Employees and supervisors

4. ch02-004
Which of the following is not an stand-alone practice form?

a. Solo practitioner
b. Partnership
c. Joint venture
*d. Accountable care organization

5. ch02-005
Which of the following features of an employment agreement tends to be most controversial?

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a. Salary
b. Benefits
*c. Restrictive covenants
d. Contract terms
e. Tail insurance
f. Nonassignability

6. ch02-006
Decision making in the medical practice is most influenced by _____?

a. culture
b. mission, vision, and values
c. practice profitability
d. policies and procedures
e. organizational structure
*f. A and B are both very important.

7. ch02-007
Which of the following was a central feature of the Affordable Care Act (ACA)?

a. The accountable care organization (ACO)
b. Patient engagement
c. A per-capita payment system
d. A standardized benefit structure
*e. A and D
f. B and C

8. ch02-008
What is the difference between a merger and an acquisition of a medical practice?

*a. An acquisition involves the purchase of a practice's assets by another practice or healthcare organization and typically includes the employment of the physicians and staff by the acquiring practice, whereas the merger of two practices involves the combining of assets of both practices to form a new entity.
b. An acquisition involves the purchase of a large piece of equipment by the practice, whereas the merger of the practice involves developing a limited-liability partnership with the equipment company.

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c. Medical practices may only merge with hospital organizations, whereas they may be acquired by other practices.
d. Only medical practices with similar specialties are allowed by law to merge with one another; however, multispecialty practices may acquire practices containing any specialty.
e. None of the answers is correct.
f. All of the answers are correct.

9. ch02-009
Mergers and acquisitions are on the increase, resulting in practices of larger sizes.

*a. True
b. False

10. ch02-010
Accountable care organizations (ACOs) focus on improving population health, improving patient experience. and reducing the total cost of care.

*a. True
b. False
c. It is not their primary mission.

11. ch02-011
Clinical integration is an alternative care delivery model that aligns the incentives of physicians.

a. True
b. False
*c. The statement is true, but integration also involves many additional elements.
d. Clinical integration only involves culture change

12. ch02-012
Which of the following best describes a patient-centered medical home (PCMH)?

a. A group practice supplying a wide range of services
b. A new payment model for providing value based care

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*c. A practice model focusing on prevention and early intervention for patient care
d. Entities always found in ACOs
e. Entities that only contain primary care physicians
f. Entities that have less than 100 providers

13. ch02-013
To be a certified PCMH, the practice must be certified by the NCQA.

*a. True
b. False
c. Any practice can be a certified PCMH as long as they comply with Medicare and Medicaid rules.

14. ch02-014
What are some of the positive benefits of integration?

a. Economies of scale can be leveraged.
b. Cost-effectiveness is more likely to be achieved.
c. Clinical care can better be coordinated.
d. More specialty staff with greater expertise may be hired.
e. It allows greater access to capital.
*f. All of the above are correct.

15. ch02-015
Why do mergers and acquisitions frequently produce suboptimal results?

*a. A clash of cultures occurs.
b. The acquiring practice is not paid enough money.
c. Employees frequently leave the practice.
d. The public has a particular dislike for larger medical practices.
e. Larger ethical practices never produce economies of scale.

16. ch02-016
Physicians who treat patients are known as which of the following?

a. Clinical staff

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b. Third-party payers
c. Providers
d. Suppliers
e. A and B
*f. A and C

17. ch02-017
Relative to the systems of other developed countries, what is the most unique feature of the American healthcare system?

*a. The number of citizens without healthcare coverage (insurance or other forms of third-party payment)
b. The concern about rising healthcare costs
c. The concern about lack of an adequate number of providers
d. The concern for providing care to the elderly
e. The concern for providing care to people with disabilities
f. The concern for providing care to people in rural areas

18. ch02-018
The PCMH would be more likely to practice which of the following?

a. Ob-gyn
b. Provider-directed care
*c. Patient-directed care
d. Charity care
e. Rural care
f. Have ODs

19. ch02-019
An osteopathic medical school graduate my take an allopathic residency.

*a. True
b. False

20. ch02-020
Judging from the merger checklist in the text, mergers and

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acquisitions are relatively simple if the checklist is followed.

a. True
*b. False

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